

# Detangling from Microsoft with Google Workspace: A blueprint for modern collaboration

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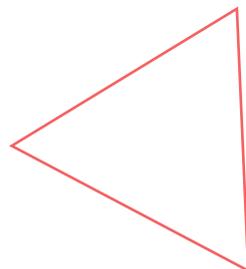
How Agentic AI can drive the transition from Microsoft to a cloud-powered enterprise



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# Introduction: The shift to cloud-first enterprise

Traditional desktop-enabled tools, such as Microsoft 365, often fail to deliver the business agility and control that modern enterprises require. From growing security risks to fragmented data, CTOs and technology leaders face a host of challenges with Microsoft-enabled siloed systems.

Among popular email solution providers, **Google Workspace** was rated as the most secure service provider for a consecutive third year. According to the 2025 report on “Email + Remote Access,” 90% of cyberattacks are initiated through email or remote access. MS 365 recorded the highest jump in email claims frequency (0.278%), compared to 0.176% for Google Workspace.

At its core, Google Workspace has redefined the “cloud-first” enterprise, offering advantages such as true cloud-native reliability, simpler IT administration, superior real-time collaboration, cost optimization, and AI integration.

76% of Google Workspace users work on their smartphones, as compared to 61% of Microsoft users. Google Workspace is now best positioned as an AI-enabled “cloud-first” platform, delivering both business agility and control for business users. Google can also benefit more from the native digitally-skilled workforce entering the technology space.



**At the beginning of 2025, Google workspace had a 45% market share, Microsoft 365 held 29%, and other competitors accounted for the remaining 26%.**

Image source

With the recent introduction of Gemini Enterprise, Google is set to deliver a comprehensive edge to business innovation and workforce productivity. Powered by AI agents, Gemini Enterprise can securely connect real-time data from Google Workspace (and even MS 365) to business applications.

In this eBook, let's explore the potential reasons why enterprises need to “detangle” from Microsoft tools and shift to Google Workspace – along with the gradual evolution to Agentic workflows using Gemini Enterprise.

# Chapter 1

## The strategic shift: Microsoft to Google Workspace

Feature	Google Workspace	Microsoft 365
Real-time collaboration	Focus on multi-user editing. Commenting and version history. Seamless integration with Google Meet & Calendar from Google Docs.	File-centered collaboration. Supports document co-authoring using MS SharePoint and OneDrive.
Communications	Web-first design in Gmail, along with intelligent sorting and integrated chat panels. Google Chat – dedicated spaces, direct file sharing, project-driven persistence. Video conferencing using Google Meet – easy access, no downloads, integrated Workspace features like file sharing. Shared calendar and resource management.	MS Outlook's desktop focus. Standard team communication using Skype and MS Teams.
Cloud storage & security	Enterprises with an on-premise VPN are 3.7x more likely to suffer a cyberattack, compared to a cloud-hosted VPN (or without VPN). Similarly, enterprises using Cisco or Citrix VPNs are 6.8x more likely to suffer a ransomware attack. This is commonly due to the fragmented VPN infrastructure used in Microsoft environments.	
	Unified, role-based cloud file and storage system.	Fragmented local drive structures in MS SharePoint.
	Enterprise-level security – data loss prevention, file-level security, endpoint management, built-in HIPAA/ GDPR compliance. Centralized Google Admin console for user provisioning and access control.	Advanced threat protection against email threats & malware. Multi-factor authentication. Multiple admin portals.

As more enterprises look to build faster, smarter workflows, the transition from Microsoft 365 to Google Workspace can be accelerated using native Agentic AI technology. Google's Agentic AI-powered Google Gemini Enterprise can be at the "heart" of this transition, with its AI-enabled migration support, automation, and seamless cohesion between both ecosystems.

Next, let's see how Google Gemini Enterprise can transform workplace productivity and enable a frictionless transition.

# Chapter 2

## Delivering AI-enabled transformation using Gemini Enterprise



At its core, Google Gemini Enterprise delivers the best of Google AI technology for employees through its single chat-based interface. Essentially, Gemini Enterprise comprises 6 integral components, namely:



**AI models** (powered by Google Gemini) ensure advanced intelligence for every employee task.



**Secure connection** of organizational data across sources, ranging from Microsoft 365 and Google Workspace to business applications like Salesforce.



**No-code workbench** analyzes the information and orchestrates pre-built agents to automate various business processes.



**A centralized governance framework** to visualize and manage all agents from a single location.



**Google agents** (pre-built and customized) perform specialized jobs that require deep research and real-time insights.



**Google's extensive ecosystem** of over 100,000 technology partners provides customized AI solutions and encourages innovation.

Here's a deep dive into how this Agentic AI tool works in the real world.

## ▶ Enhancing productivity with Google Gemini for Workspace

With the emergence of Gemini Enterprise, Agentic AI is not simply an external add-on to the Google Workspace ecosystem. It's integrated into Workspace, thus enabling users to:

- Generate email drafts and marketing assets without switching between productivity tools.
- Create visual images for documents and presentations, and transform presentations into videos using Google Vids.
- Generate on-demand summaries and actionable briefs based on the user's input.
- Capture meeting notes in real-time using Google Meet and provide recaps for late joiners using Google Gemini's in-app features like "Take notes for me."
- Leverage context-sensitive assistance by extracting context from emails and third-party tools like SAP and Salesforce.

Here's an example of how Gemini Enterprise can derive context from documents and meeting notes.

**Gemini Enterprise**  
2.5 Flash

Based on past meeting notes, what are the project's pending action items?

Show thinking ▾

The following are the pending action items for the "Exec Offsite: Apple Picking" project, based on the latest meeting notes:

Owner	Action Item	Due Date/Status
Gonzalo	Order 5 backup meals (3 standard, 2 vegetarian) for non-responsive executives and inform the caterer.	Today, Sep 29 🌐
Gonzalo	Conduct the final on-site walkthrough with the Sunnybrook venue manager.	This afternoon, Sep 29 🌐
Kate	Confirm receipt of the 60 fleece vests and bring them to the event bus tomorrow.	EOD Today, Sep 29 🌐

**Sources**

- 🌐 MeetingNotes Sep 29, 2025 Exec Off...  
https://drive.google.com/a/1987984870407.altostra...  
Several **action items** are in progress. Kate's final comms email was sent (AI Closed), and Patrick's b...

**More from company data**

🗄️ Drive Last Updated ▾

- 🗄️ Meeting Notes Sep 2, 2025 Exec ...  
https://drive.google.com/a/1987984870407.altostrat.c...  
The primary goals of this **meeting** were to align on the theme, establish a high-level budget, and define...  
📅 Created on September 23, 2025.  
📅 Updated on September 23, 2025.  
Owned by Gonzalo Varela.
- 🗄️ MeetingNotes Sep 29, 2025 Exec ...  
https://drive.google.com/a/1987984870407.altostrat.c...  
**Summary** This was the final pre-mortem check-in for

Video source

Effectively, Gemini Enterprise is redefining productivity by "democratizing" AI across the workforce (without any add-ons). Enterprises adopting Gemini Enterprise can immediately observe a measurable impact on their creativity, productivity, and knowledge-sharing capabilities.

Here's a snapshot of Gemini Enterprise's productivity impact across Google Workspace tools:

Workspace tool	Gemini Enterprise capabilities	Impact
Gmail	AI-enabled draft creation, summaries, and smarter responses.	Faster, effective communication with improved clarity.
Google Docs	"Help me write" feature, image generation, and summaries.	Faster content generation and refining.
Google Drive	Contextual searches, PDF insights	Connects hidden information from multiple files.
Google Meet	Real-time notes, summaries, and translation.	Productive meetings and follow-ups.
Google Chat	Identifying action items, summaries, and Q&A items.	Actionable communication among teams.
Google Vids	Converting presentations into video narrations.	Scalable multimedia without additional tools.
Google Sheets/ Slides	Smarter, engaging visuals, tables, and summaries.	Data clarity and instant narratives.

## ▶ Showcasing how Gemini Enterprise delivers ROI

88% of Agentic AI adopters are seeing ROI on at least one GenAI use case. Among organizations with C-level sponsorship, 78% of business executives are seeing an ROI in at least one GenAI use case. With Google Cloud, enterprises accrued over \$250K in annual benefits for every 1,000 employees, along with 36% higher employee productivity.

Google Gemini Enterprise goes beyond automating isolated tasks to orchestrating an entire business process. For example, Macquarie Bank is using Google Cloud AI and Gemini Enterprise to improve its digital self-service capabilities. The outcome is a 38% increase in self-service resolution and a 40% drop in false positives for security-related alerts.

Among other capabilities, employees (without technical skills) can use the no-code agent workbench to create customized AI agents to automate multiple tasks, from launching marketing campaigns to approving finance projects.

With Gemini Enterprise, businesses can now coordinate multiple AI agents to automate tasks across applications - for instance, perform customer onboarding with document creation (in Google Docs), calendar invites (in Google Calendar), and email campaigns (in Gmail).

# Chapter 3

## Evolving to Agentic workflows using Gemini Enterprise

With the introduction of Gemini Enterprise in October 2025, this AI tool is effectively an evolution from Google's Agentspace platform. This evolution marks the business transition from simple, task-oriented AI assistants to autonomous AI agents that can perform complex, multi-step workflows in real time.

Here's what is driving the evolution from AI-powered assistants to an agentic workflow (using AI agents):

- Higher autonomy over decision-making.
- Tighter integration with the business ecosystem – with cross-platform and API-enabled integration.
- Real-time personalization with contextual analysis.
- Improved governance and security with unified enterprise controls.

### ▶ Showcasing how Gemini Enterprise delivers ROI

Effectively, Google's Gemini Enterprise is its comprehensive platform to build, deploy, and govern an ecosystem of AI agents across the enterprise.

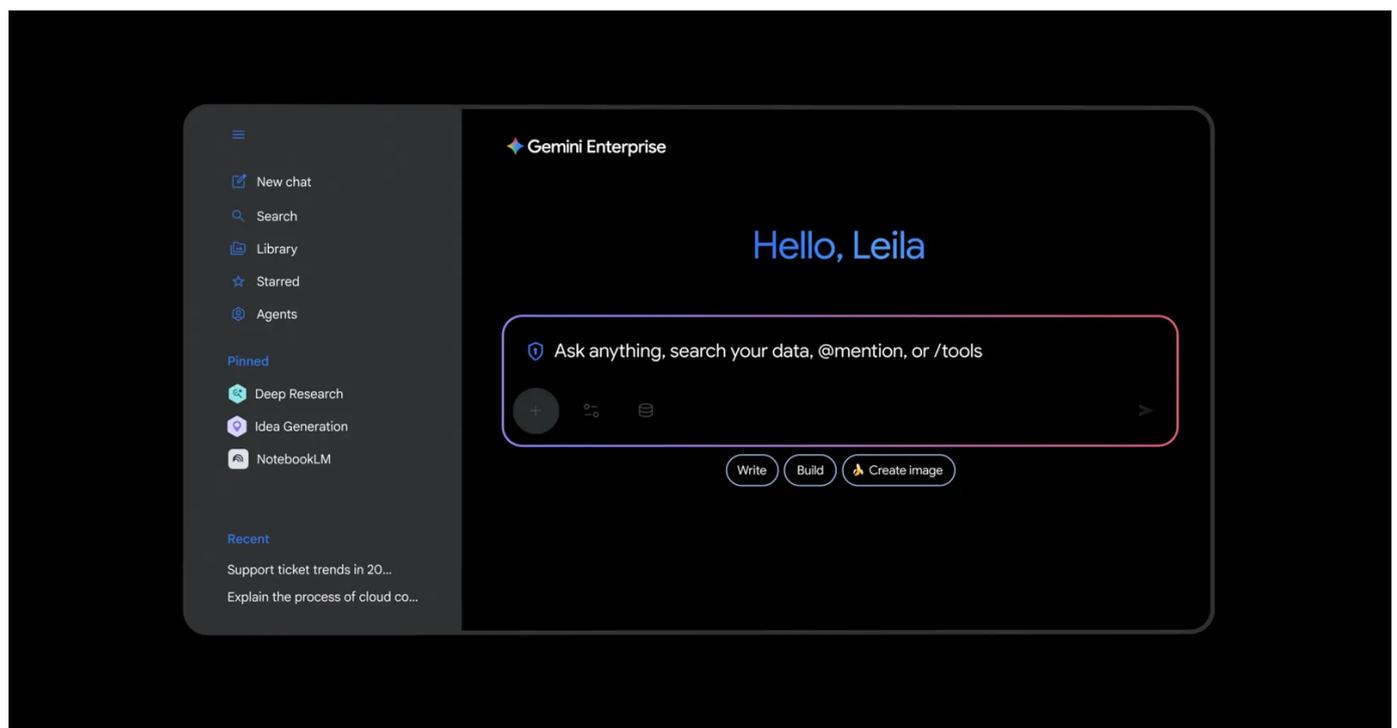


Image source



Here's why Gemini Enterprises is being regarded as the next frontier in the AI transformation wave:

### 1. Expanding the range of pre-built AI agents.

As an AI platform, Gemini Enterprise expands the scope and availability of pre-built agents in the Gemini ecosystem. Here are some examples:

- The “Data science” agent automates data wrangling and ingestion. Along with accelerating exploratory analysis, this agent can create and implement a multi-step approach to train and fine-tune AI models.
- The “Deep research” agent synthesizes data across both internal and external sources into customized reports, all with a single prompt.
- The “Idea generation” agent can create and evaluate novel concepts autonomously.
- The “NotebookLM Enterprise” agent can collect and distill information from multiple sources, including documents, presentation slides, PDF files, and YouTube links.

### 2. Integrating with Google's Customer Engagement Suite

Gemini Enterprise also integrates smoothly with Google's Customer Engagement Suite, along with the newly added conversation AI agents. Easy to build using a no-code visual builder, these agents need to be created only once and then deployed across the web, mobile apps, and email in over 40 languages.

With their latest Gemini models, the agents are capable of handling natural human speech, various accents, and real-world noise. Customer service agents can connect directly to Gemini Enterprise for real-time context and personalization, while operating under a unified governance framework.

### 3. Google partner ecosystem

With over 100,000 partners across the globe, Google's partner ecosystem makes it beneficial for enterprises to implement an agentic workflow. It also enables them to support cross-platform workflows with technologies like OpenText, ServiceNow, and SAP.

Additionally, Google has launched a host of workforce training programs to boost adoption, including the following:

- Google Skills platform features over 3,000 online courses and hands-on training programs.
- The Gemini Enterprise Agent Ready (GEAR) program is training around one million developers to build AI agents ready for use.
- Gemini Agent Foundry is a community-based hackathon and online marketplace for enterprise-level agents.
- The Delta program integrates Google AI engineers with customer teams to manage their specific business challenges.

### 4. Native integration

To boost transparency and governance, Google is also promoting native integration with industry frameworks, like agent-to-agent communication protocols and modular development. This aims to reduce vendor lock-in and improve interoperability. Gemini Enterprise's centralized governance framework also offers end-to-end visibility across the entire agent lifecycle – from creation to deployment.



## Introducing the Google Workspace Studio

With the general availability of [Google Workspace Studio](#) in December 2025, Google has further strengthened the use of AI-enabled agents in Google Workspace. Business executives can use this tool to build customized agents in a few minutes to automate their daily work.

Among the early adopters of this innovative tool, Kärcher, a leading brand in cleaning solutions, successfully deployed a virtual team of AI agents to brainstorm ideas and perform feasibility checks. The result: 90% reduction in draft creation time and manual effort.



# Chapter 4

## Change management: addressing the human factor

Along with technological expertise, enterprises need a people-centric change management strategy to help the transition from Microsoft 365 to Google Workspace and AI-driven agentic workflows. According to Gartner, only 32% of business leaders enable their employees to adopt changes in a positive way.

### Factors Making Change Ungovernable

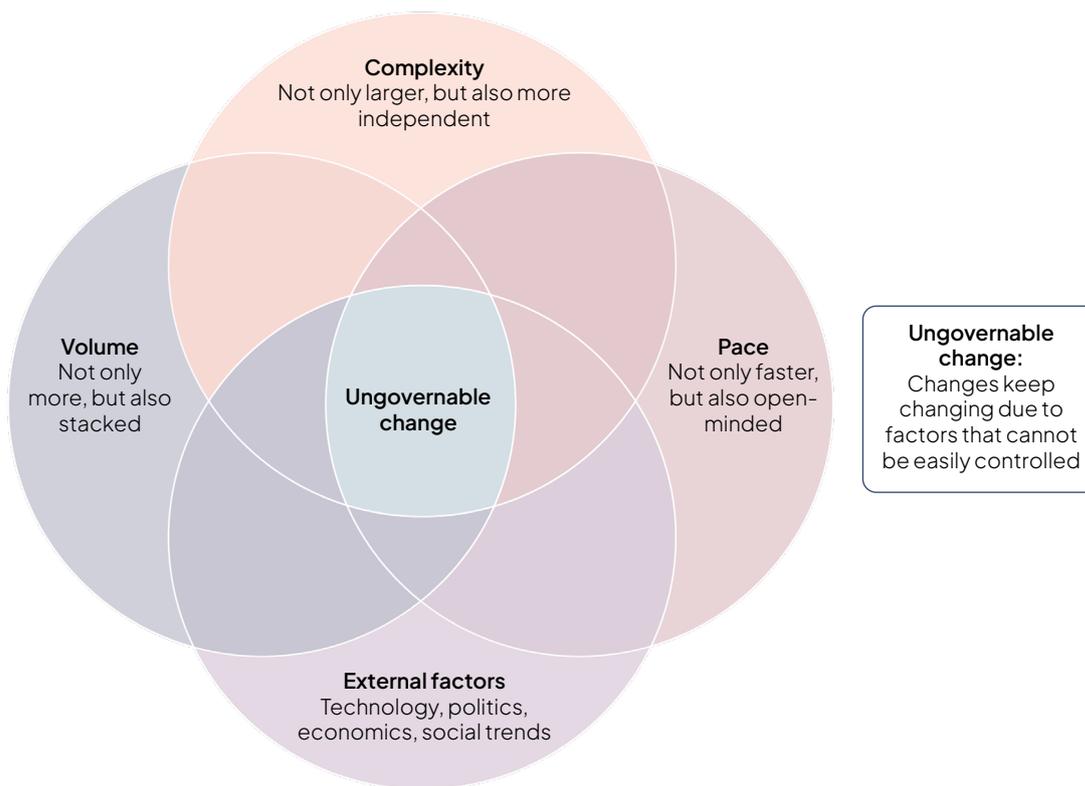


Image source



Here are some successful change management strategies that can drive a smoother transition and improved user adoption:

### **1. Leadership buy-in and engaged stakeholders**

The detangling process begins at the leadership level with a commitment to implement agentic workflows and cloud migration. A successful transition and positive ROI requires a comprehensive C-level sponsorship. Along with a shift in cultural mindset, C-level executives need to mobilize the required resources to implement this change.

Additionally, enterprises need to identify stakeholders from affected departments (for example, IT, human resources, and operations) to devise their communication strategy and plan.

### **2. Workforce training**

Workforce training is an integral part of any change management process. Along with training programs, an easily accessible knowledge base is essential for employees to adapt to the new tools and environment. This knowledge base can comprise:

- Stepwise walkthroughs from Microsoft 365 to Google Workspace
- Video tutorials and quick-start guides
- Live Q&As to address employee concerns

### **3. Use case mapping and piloting for agentic workflows**

By launching a variety of pilot projects, enterprises can test their business processes for both Google Workspace and agentic workflows. For example, smart composing and meeting summaries. Pilot projects help in learning valuable lessons and identifying challenges before an enterprise-wide rollout.

Additionally, enterprises must identify specific processes for AI-enabled workflows, including:

- Document approvals and routing
- Automated meeting schedules
- Reporting and compliance

### **4. Phased migration and incentivization**

A phased approach can help onboard departments on Google Workspace. This approach also allows teams to learn from earlier mistakes and minimize disruption. Through consistent communication, employees and teams must be alerted about any planned downtime or potential changes.

Incentives are also efficient at boosting user adoption. This comprises identifying early AI adopters and champions in each business function. Besides, continuous learning programs can keep employees engaged and improve expertise.

### **5. Transition planning for Microsoft exit**

Through an efficient plan, enterprises can seamlessly transition from MS 365 to Google Workspace. Here's a blueprint for this transition plan:

1. Assessing the existing Office 365 environment for services, dependencies, and integrations.
2. Setting up and configuring the Google Workspace tenant.
3. Configuring a temporary coexistence setup for managing emails, calendar services, and distribution lists.
4. Defining and establishing the access policies for devices and workstations.
5. Managing the Admin console, including security controls, policies, and compliance requirements.
6. Deploying a third-party tool like CloudM to set up data migration.
7. Going live with a phased user onboarding from the legacy MS setup.
8. Providing post-transition support in the form of self-help portals, Google Workspace learning centers, and training programs.

# Conclusion: The modern workplace is here

The emergence of Agentic AI workflows means that Google Workspace is much more than a productivity tool on the cloud. By autonomously deploying multi-agents, Google Workspace can deliver long-term strategic value to enterprises in terms of improved agility, lower cost of ownership, and faster innovation.

With its range of expertise in cloud solutions and Workspace migrations, **Onix** can help you seamlessly detangle from Microsoft and embrace Google technologies. Are you ready to begin your detangling process? **Get in touch** with our team of experts.



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